



Accelerating Speed to Review

Five Reasons to Connect Your Review Platform to Rampiva Automate

Driving Change Whitepaper Series

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Your Competition Is Doing It

Make no mistake, eDiscovery is above-all a service business in an industry with an ever-growing group of savvy consumers, competitors and data volumes. While it is very much structured around relationships, it is still a competitive industry. Service providers and law firms that keep old manual eDiscovery processes because it is how they've always done it could lose the next big job—or worse—their biggest client.

If you're a service provider of eDiscovery processing or a law firm, your goal is to process and host as much data as you possibly can, every day. You face challenges with complex projects, both big and small, with disparate output types based on customer requirements and expensive personnel required to meet customer demand. You need predictability anywhere you can get it. Connecting Rampiva Automate to Relativity or Discover lets you click "go" once on the entire process without gaps between processing and loading to review. This allows you to focus on moving your business forward through growth and client acquisition, not stalling out with limited resources and limited technical expertise. Automation has been proven to increase accuracy and efficiency while also increasing workflow complexity.

Corporations, on the other hand, have the opposite goal of service providers and law firms as they relate to data: Process and produce as little data and as cost-efficiently as possible. Additionally, corporations face an even greater challenge when it comes to personnel. Often the line between IT and Legal can create confusion, reduce visibility and limit capabilities. Corporations can take any number of approaches, ranging from outsourcing the process entirely to acting as their own service provider. For corporations that want to own the process entirely, connecting Rampiva Automate to their service providers' review platform from behind their firewall gives them greater control and increased security.

Regardless of your business profile, automation helps give your business a meaningful competitive advantage. Service providers that are looking to grow technically and acquire new customers can rely on automation to get data into Relativity or Discover faster and more efficiently. Corporations that are either looking to create or modernize their internal eDiscovery processes can rely on automation to execute complex workflows that reduce, filter and limit data leaving the organization, all while reducing the reliance on technical personnel.

An AmLaw 50 firm has improved speed-to-results by 64.9% since adopting Rampiva in 2018, while increasing Caseload by 231% and increasing volume processed by 564%.

Reduce Errors and Loading Issues

A direct result of completing the technical and conceptual requirements of connecting Rampiva Automate to your review platform is fewer errors and loading problems. We previously covered the precision configuration required for loading directly to review. It's that precision which allows the eDiscovery machine to roll on without a hitch. When every input has a matching output, rarely do loading errors occur. But when they do, Rampiva Automate has numerous mechanisms to account for and fix common loading errors such as bad dates and text overflow. This reduces the likelihood of a load file error and prevents manual out-of-band loading of the item. When errors do occur and out-of-band loading of the item is required, Rampiva Automate also prepares relevant load files and logging information related to the failed items. This makes a review of errors and out-of-band loading more efficient and easier to perform.



Better Resource Management

Anyone reading this recognizes that a large component of providing eDiscovery and hosting services is purchasing and maintaining suitable hardware with the capacity to perform specific tasks. Typically, processing machines and machines used to load-to-review were not only operated by separate teams but had significantly different hardware footprints in terms of CPU, memory and storage. While the machines used to process data could certainly facilitate loading, they were often too busy processing to do so. Conversely, review-loading machines were not capable of processing, thus limiting their use. Unfortunately, purchasing and maintaining both was a requirement prior to automation.

With Rampiva Automate, these tasks can be consolidated onto the processing machine and eliminate redundant loading machines. Consolidating on the processing machine also allows for exporting and loading operations to happen simultaneously. The system can be configured to split export volumes by a specific record count. Each export volume is compiled with its own load file and, once complete, sent on to Relativity for loading. Meanwhile, Nuix is still exporting the second and third export volumes. As each complete, they will be sent along for review loading. This combination of parallel serial operations is a driving factor in how quickly processed items enter the review platform.

This consolidation can also be applied to the data processing, review workspace manager, and project manager personnel roles. Typically, organizations that have adopted Rampiva Automate have elected to consolidate these roles under client-facing project managers. With Rampiva Automate, project managers do not need to be expertly trained in Nuix Workstation or Relativity/Discover workspace loading.

Connecting Rampiva Automate to your review platform can help you reduce the overall hardware footprint required while also scaling your processing/project management team to meet growing customer acquisition and increased workload.

Full Data Lifecycle Visibility

Have you ever been asked to audit one or more items in Relativity to determine where that file originated from? Do you remember all the questions that followed, like what were its review and production numbers? Which custodian(s) had a copy? What PSTs were the emails in? What is the GUID of the item(s) in the Nuix case(s)? Which technician loaded it and on what load date? Or perhaps one of the hardest questions to answer: All of the above, but broken out by matter? If you didn't capture any of that information as metadata, that might be pretty hard to report on, conventionally speaking. You would have to do a lot of backtracking and reverse-engineering of dataflow while looking at numerous sources and manually populating the information for each item.

Rampiva Automate provides a single source for aggregated metrics through a modern OData connection. The questions above—and more—are answered by connecting a business intelligence application like Power Bi or Tableau to Rampiva Automate. Before Rampiva Automate, concepts like cross-case analysis and historical reporting were mostly based on the memory of the staff that performed the processing and loading tasks, or was limited by the technical and time constraints of gathering that information.

Rampiva Automate's advanced connectivity and functionality gives all of our customers access to metrics and reporting that drive meaningful and fact-based business processes and decisions.



Foster Big Picture Design Thinking

Typically, eDiscovery departments are segmented into four roles: data intake, data processing, review workspace managers and project managers. Communication between these roles is crucial to delivering reliable eDiscovery and hosting services. While Rampiva Automate addresses both technical and personnel challenges for each of the four roles, connecting Rampiva Automate to Relativity or Discover can facilitate even greater communication between those roles as well.

From a technical perspective, connecting Rampiva Automate to your review platform requires that components in both processing and review be precisely configured. Metadata profiles and production profiles must be designed with the end goal of review in mind. Each field in the metadata profile must have a landing spot in the review platform. Certain files and network routes also need to be in place to facilitate the connection.

From a conceptual perspective, connecting Rampiva Automate to your review platform will force these roles to better articulate their own goals and requirements. This process, if done properly, will help them better understand their value and overall impact on the business and its broader goals.





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