Self Service EDiscovery

A new approach to using NUIX

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CI Processing Pro:

Compliance (www.complianceds.com) drives value and efficiency to its clients through the Compliance Innovation suite, a customized set of technology and integrations that allow for streamlined eDiscovery process, insights, and accessibility.

In mid-2020, it introduced CI Processing Pro—driving a Nuix processing and early case assessment workflow through Rampiva Automate (rampiva.com) and Compliance's proprietary workflows.

"CI Processing Pro gives each of our clients the equivalent of a Nuix data processing expert, anywhere at any time," said Ari Perlstein, Chief Technology Officer at Compliance.

CI Processing Pro is more efficient, allows better support for clients, and accelerates speed-to-review by delivering:

- A library of proprietary workflows designed by Compliance experts

- An automated job scheduling queue

- An easy-to-monitor dashboard to track scheduled, active, and completed jobs.

"Compliance is committed to customer service and CI Processing Pro puts Nuix in the hands of non-technical staff and experts, which is always exciting," said Matthew Geaghan, Head of Legal Sales at Nuix.

There are a couple of critical pieces of this ecosystem: IBM Aspera (www.ibm.com/products/aspera) allows clients to stage data to be uploaded to Compliance systems. This empowers clients to access CI Processing Pro on their schedule while allowing their technicians and project managers to stay agile.

Security is paramount at Compliance, Rampiva, and Nuix. The Rampiva team aligned their authentication mechanisms with Compliance's established Okta architecture and worked with Compliance to apply Crowdstrike for intrusion detection / prevention and monitoring of the system.

These additional layers of control and security ensure that clients only have access to appropriate cases, workflows, and dashboards and processing is performed in a secure and safe manner.

Finally, Rampiva's automatic promotion of items for review into Nuix Discover and Relativity seamlessly connects processing to review. By leveraging conditional parameters to assign workspace access when processing data, Compliance's proprietary workflows push data into review platforms quickly and with improved quality checks.

CI Processing Pro is a new way of allowing teams to use Nuix for data processing. This approach empowers clients to take full advantage of the Nuix Engine, allows Compliance to scale its offering and expertise, and helps make eDiscovery more efficient and accessible.

The faster we can get data into review, the sooner our clients can start making decisions about the facts of the case — speed-to-review is critical

Ryan Best, Rampiva's Head of Client Success

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