

Rampiva Legal Hold

Connect your custodians with Rampiva Automate and let them self-upload critical files, target collections, and even chat with the Legal Hold Administrator. Combining Hold Notifications with Collections and Processing in the Rampiva Automation allows your team to respond faster, track activity from start to finish, and stay ahead of discovery requirements.

Easy. Fast. Defensible.

Legal Hold Notification

Notify custodians of Legal Holds, and track their acknowledgment and responses to surveys.

Customizable Templates

Use the built-in notification templates or design custom templates for hold, release, survey, reminders, and escalation notifications. Leverage Rampiva's unique parameter functionality to drive customization based on known client, matter, and custodian details.

Reminders and Escalation

Define automatic reminders and escalations to ensure all custodians respond to Legal Hold surveys within the required timeframe.

Single Sign-On

Enable custodians to access and respond to surveys directly by integrating authentication with Microsoft, Google, or OKTA or providing them with single sign-on links via email.

Reporting

Export reports showing custodians' acknowledgment and response status for all surveys, detailed reports with the responses of all custodians for a specific survey, or a printable report with the particular responses of a custodian to a specific survey as required by the matter. Review custodian response times and escalations across multiple Legal Holds to detect repeated non-compliance or connect to a Business Intelligence platform for additional analysis and forecasts.

Advanced Features

Administrator Chat

Allows custodians to communicate directly with the Hold Administrator. The Administrator Chat helps ensure accurate and timely responses, reducing the burden on custodians and accelerating results.

Direct-to-Rampiva Connector

Allows custodians to upload files directly to Rampiva as part of their response to Legal Hold Notification. This gives your custodians the chance to highlight critical documents to be reviewed immediately – and then get that material in front of reviewers within a few hours.

Nuix ECC Automation

Allows custodians to trigger a complete or target collection of specific machines as part of their response to the Legal Hold Notification. Let your custodians prioritize essential material while accelerating collections and getting more coverage.

Unified Administration

With Legal Hold as part of the Rampiva Automate suite, you'll be able to track activity across the entire lifecycle of the matter through to review. This gives you insight, control, and the ability to showcase impact and improvements.